

# Valid Recipient Test seems OK, but import is only partial!

## **PROBLEM:**

I am testing my LDAP set to import valid recipients from my Exchange server. During the test i can see all addresses, but when importing them my list is only partial. It seems that the import fails at some point..

## **SOLUTION:**

This usually happens because of some invalid email addresses retrieved from the LDAP Query. The test function simply outputs emails retrieved to the screen, without any further check. For example an email address containing an apostrophe will be displayed during the test but will make import function to stop.

Cross check your emails addresses from the test page and look for errors.

## **VERSION AFFECTED:**

Up to v.2.7.0.0.