

# Troubleshooting Outlook Add-in Authentication with Microsoft 365

Microsoft for Microsoft365 instances is deprecating legacy tokens, which will be shut down in the near future. This change may cause compatibility problems with Libraesva Outlook add-ins.

If your Outlook add-ins looks as following pictures:

- **ESG**

Email Security

×



⊗ Invalid credentials

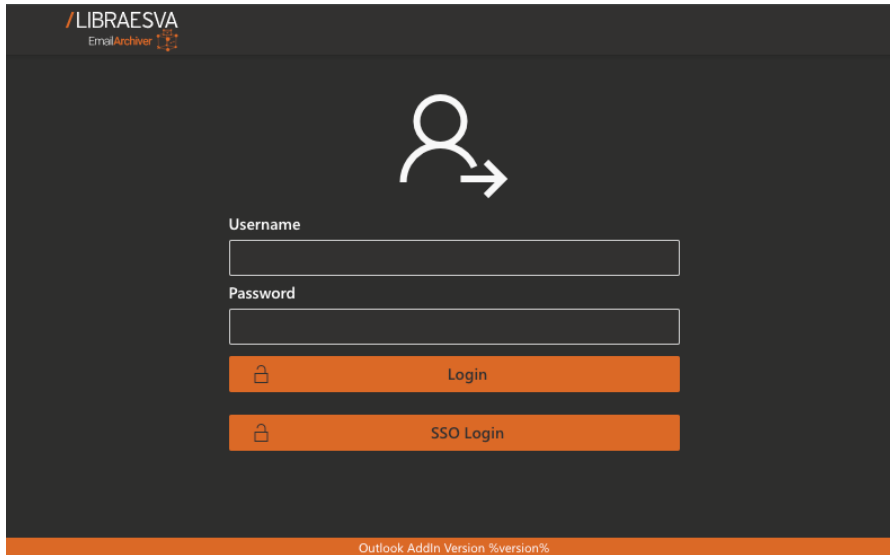
Username

Password



Login

- **Email Archiver**



## How to enable Legacy Tokens

The following steps are required to ensure the functionality of the add-ins.

Proceed with legacy token power activation using PowerShell CLI.

×NOTE: PowerShell CLI version  $\geq 7$

1. Open PowerShell CLI
2. Import Exchange Online Management tools

```
Import-Module ExchangeOnlineManagement
```

3. Update module to latest version

```
Update-Module -Name ExchangeOnlineManagement
```

4. Connect with Microsoft 365 and sign-in with Administrator account

```
Connect-ExchangeOnline
```

5. Run the following command to re-enable legacy tokens

```
Set-AuthenticationPolicy -AllowLegacyExchangeTokens -Identity  
"LegacyExchangeTokens"
```

×NOTE: This operation may take up to 24h to be applied. Legacy Exchange tokens will remain valid until they expire

×NOTE: Reactivation of legacy tokens capability will expire on June 30, 2025.

×Source:

<https://learn.microsoft.com/en-us/office/dev/add-ins/outlook/turn-exchange-tokens-on-off>