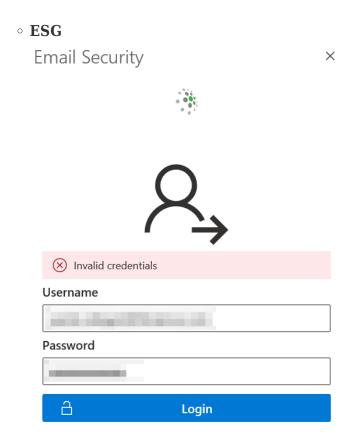
Troubleshooting Outlook Add-in Authentication with Microsoft 365

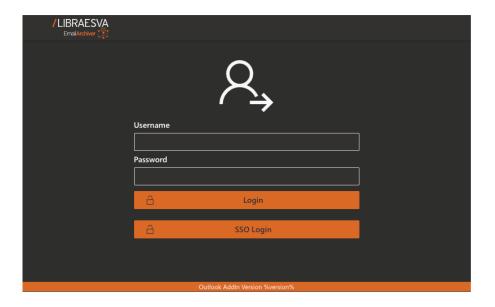
XNEW PLUGIN VERSION: CHECK HERE

Microsoft for Microsoft365 instances is deprecating legacy tokens, which will be shut down in the near future. This change may cause compatibility problems with Libraesva Outlook addins.

If your Outlook add-ins looks as following pictures:



• Email Archiver



How to enable Legacy Tokens

The following steps are required to ensure the functionality of the add-ins.

Proceed with legacy token power activation using PowerShell CLI.

×NOTE: PowerShell CLI version >= 7

- 1. Open PowerShell CLI
- 2. Install Exchange Online Management tools (not required if already installed)

Install-Module ExchangeOnlineManagement

3. Import Exchange Online Management tools

Import-Module ExchangeOnlineManagement

4. Update module to latest version

Update-Module -Name ExchangeOnlineManagement

5. Connect with Microsoft 365 and sign-in with Administrator account

Connect-ExchangeOnline

6. Run the following command to re-enable legacy tokens

Set-AuthenticationPolicy —AllowLegacyExchangeTokens -Identity "LegacyExchangeTokens"

×NOTE: Reactivation of legacy tokens capability will expire on June 30, 2025.

XNEW PLUGIN VERSION: CHECK HERE