

# Timeout during vSphere import

## PROBLEM

During import of Libraesva ESG OVA image, vSphere remains still in uploading at 0% with no error logs.

## SOLUTION

Due to a well known limitation of VMware vSphere, uploading a big file may randomly fail.

Converting the OVA image to OVF one using VMware ovftool.exe will workaround the issue.

You can download the tool here <https://developer.vmware.com/web/tool/4.4.0/ovf>, or just use a Zip file extractor.

Then try to upload it newly.