# THREAT MANAGEMENT AND RISK MITIGATION – Operative instructions

## **SNMP**

Can be activated in Network Settings. Libraesva provides a Zabbix template and a list of the included checks inside:

SNMP Monitor Settings Zabbix template

## **SYSLOG**

Can be activated and configred in Network Settings.

Syslog settings

Below you can find a list of the significant events to look for:

### Bruteforce attempts (fail2ban)

Logs:

fail2ban.actions: NOTICE [\$jail] Ban \$ip

fail2ban.actions: NOTICE [**\$jail**] **\$ip** already banned

\$jail value can be:

sshd - SSH login failed attempts
esg-login - HTTP/HTTPS login failed attempts
esg-token - Passwordless login via Cookie/Token failed attempts
esg-sasl - SMTP Auth login failed attempts

**\$ip** is the IP that has been banned.

#### **Account Takeover Protection (Policy Quota)**

Log:

**cbpolicyd**[32463]: module=Quotas, action=**defer**, host=1.1.1.1, helo=helo.example.com,

 $from=test@example.com,\ to=recipient@destdomain.com,\ reason=quota\_match,\ policy=14,\ quota=24,\ limit=38,\ track=Sender:test@example.com,\ counter=MessageCount,\ quota=71.16/70\ (101.7\%)$ 

These logs can be distinguished from other logs of the "cbpolicyd" module due to the presence of the "action" field, which can have the value "reject - defer - discard" based on the configured policy.

#### **Whaling Protection**

Log:

MailScanner[26512]: Message **4Qj9QQ73ZNzJt2V** has been blocked as Whaling attack to **Whale whale@example.com** 

The fields in **bold** are dynamic and they indicate:

Message ID
Fullname of the Whale
Email address of the Whale

Informations about messages (sender - recipient - subject)

Log:

MailScanner[19718]: Delivery of nonspam:

message 4Qj9Pt4vxTzJt2V from sender@senddomain.it to recipient@destdomain.com wi th subject Important - read now!

The fields in **bold** are dynamic and they indicate:

Message classification (nonspam - spam)

Message ID

From

Тο

Subject

#### **Spam Report**

Log:

MailScanner[24197]:

Message 4Qj9Q005gDzJt2Y from 90.30.65.3 (sender@senddomain.it) to domain.com is spam, SpamAssassin (not cached, score=6.584, required 3.99, BAYES 50

0.80, BOTNET 1.00, CRM114\_SPAM 1.50, ESVA\_DMARC -0.01, ESVA\_EXTERNAL\_SOURCE -0.00, ESVA\_QS\_BLOCK\_IF\_SUSPICIOUS 0.00, ESVA\_QS\_TS 0.00, ESVA\_TO\_INTERNAL -0.01, FOUND\_YOU 3.25, NOTBOTNET -1.00, RDNS\_NONE 0.50, SPF\_HELO\_NONE 0.00, SPF\_PASS -0.00, T\_ESVA\_CORONAVIRUS 0.01, T\_ESVA\_FTS\_HIST\_GT3M 0.01, T\_ESVA\_FTS\_HIST\_LT6M 0.01, URIBL\_GREY 0.42, URIBL\_SBL\_A 0.10)

The fields in **bold** are dynamic and they indicate:

Message ID Sender IP (source IP) Sender email address Recipient relay domain Categorization

#### **Virus**

Log:

MailScanner[4924]: Infected message 4R1mw10gJMzJsbC came from 111.90.144.79

This log can be used to identify messages containing viruses.

The fields in **bold** are dynamic and they indicate:

Message ID Sender IP (source IP)

#### **Attachmens Filters**

Logs:

MailScanner[16868]: Filetype Checks: File type "executable" not allowed (4R1mtV39SPzJsb6 SHIPPING DOC..exe)

MailScanner[28990]: Filename Checks: File extension "crt" not allowed (4R1ln30NdYzJsYF file.crt)

Regex: /File(type|name) Checks: File .\* not allowed/

The fields in **bold** are dynamic and they indicate:

File type/name identified (executable, crt, etc...)
Message ID

#### Quicksand

Logs (regex format)

QuickSand removed file (.\*?) in ([0-9a-f.]\*) because it's encrypted

QuickSand authorized encrypted archive (.\*?) in ([0-9a-f.]\*)

QuickSand ignored file (.\*?) in message ([0-9a-f.]\*) because it's allowed by filename rules

QuickSand ignored file (.\*?) of size (.\*?) in message ([0-9a-f.]\*) because it's too big for analysis

QuickSand blocked message ([0-9a-f.]\*) with active code because of spam rules

QuickSand found no active content in file (.\*?) in ([0-9a-f.]\*)

QuickSand disarmed file (.\*?)in ([0-9a-f.]\*)

QuickSand disarmed file (.\*?) from archive (.\*?) in ([0-9a-f.]\*)

QuickSand removed archive .\*? in ([0-9a-f.]\*) because it isn't possible to cleanup suspicious content

QuickSand removed file (.\*?) from archive (.\*?) in ([0-9a-f.]\*) because it cannot be disarmed QuickSand removed file (.\*?) from archive (.\*?) in ([0-9a-f.]\*) because it contains suspicious non cleanable content

QuickSand removed file (.\*?) in ([0-9a-f.]\*) because it's suspicious and cannot be disarmed QuickSand removed file (.\*?) from archive (.\*?) in ([0-9a-f.]\*) because it's suspicious QuickSand removed file (.\*?) in ([0-9a-f.]\*) because it's suspicious

The fields extracted from these regex are:

File name / Archive name, size Message ID

## Submit as Good/Bad

It is possible to configure the SOC's address to which you can submit samples from the "Advanced Settings", which can be reached

from https://your-esg/admin/libra esva advanced settings.php

In this page, select the second tab "**ESG Config Parameters"** and add the following variables, with the desired value:

submit\_to\_labs.good\_address - address to which False Positives are reported
submit to labs.bad\_address - address to which False Negatives are reported

MailScanner advanced settings ESG config parameters Scan messages rules Libraesva ESG variables settings

