

Quarantine Digest Report check

If you don't receive Quarantine Digest Report there are some settings that may be useful to verify.

First of all you have to remember that Digest Report is associated to a user account: no user, no digest.

System -> Authentication -> User Management (System -> User Management in version 3.x)

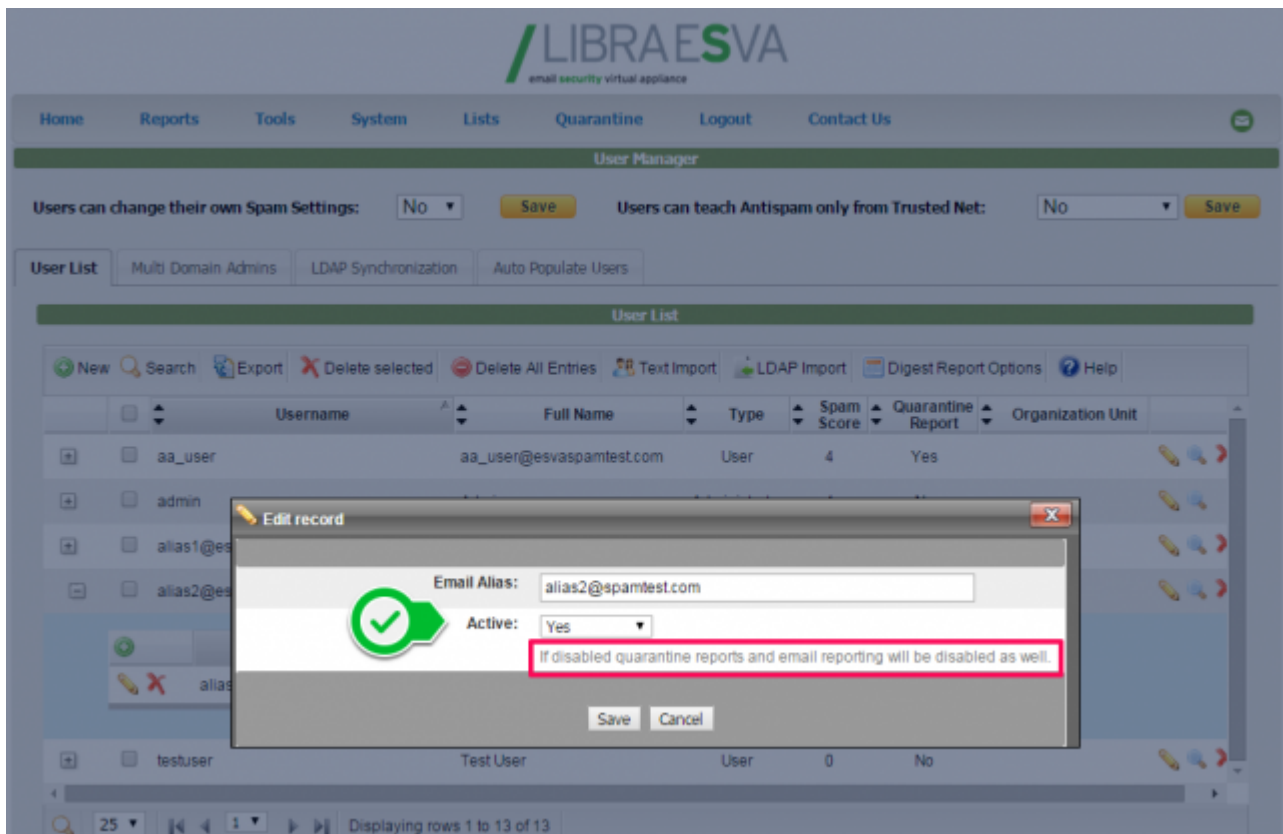
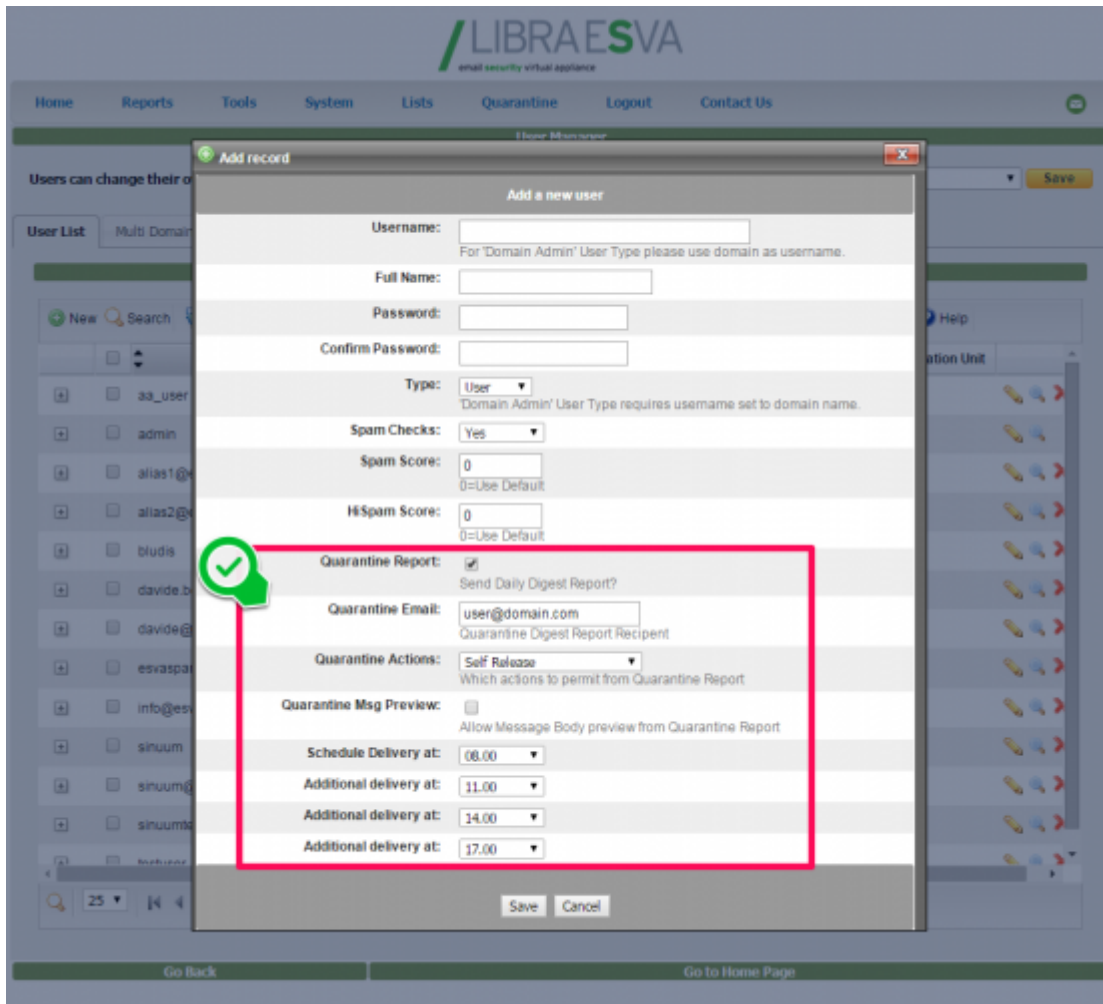
- user has been created and "Quarantine Check" is checked.
- username should be a valid email or email alias has been correctly set for the user (this is the way we teach system the user/emails relationship)
- alias should be "Active=yes" to receive quarantine digest report

System -> Appliance -> Quarantine Settings (System -> Spam & Quarantine Settings in version 3.x)

- Digest Report Period (Hrs) is correctly set (example: 24 for daily report, 12 for 2 reports at day, etc) It defines the "time window" of the quarantine report.

Notes:

- if Spam score is over 25 mail will not be inserted in digest report.
- if "include blacklist" is "no", no blacklisted emails will be inserted in digest report



User Manager

Users can change their own Spam Settings: Users can teach Antispam only from Trusted Net:

User List Multi Domain Admins LDAP Synchronization Auto Populate Users

User List

	Username	Full Name	Type	Spam Score	Quarantine Report	Organization Unit
<input type="checkbox"/>	aa_user	aa_user@spamtest.com	User	4	Yes	
<input type="checkbox"/>	admin	Admin	Administrator	4	No	
<input type="checkbox"/>	alias1@spamtest.com	alias1@spamtest.com	User	0	Yes	
<input type="checkbox"/>	alias2@spamtest.com	alias2@spamtest.com	User	0	Yes	

	Email Alias	Active
<input type="checkbox"/>	alias2@spamtest.com	Yes
<input type="checkbox"/>	alias3@spamtest.com	Yes
<input type="checkbox"/>	alias4@spamtest.com	Yes

Displaying rows 1 to 3 of 3


Libra Esva Antispam Settings

From this page you can set Spam Engine behaviour for:


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Quarantine Settings

Adjust all variables below to fit your needs.


 - Test Digest Report Settings

Test Report for (Username):

 - Quarantine Retention Settings

Disk Retention (Days): Max Quarantine Disk Days To Keep (Max 60)

Database Retention (Days): Max Quarantine Database Days To Keep (Suggested 60, Max 365)

 - Digest Report Settings

Digest Report Period (Hrs): <input type="text" value="24"/>	Hours back to look for messages to be included in digest report
Digest Report From name: <input type="text" value="Libra ESVA"/>	Digest Report Email Sender
Digest Report From Address: <input type="text" value="test@testesva.com"/>	Digest Report Email From Address
Digest Report Subject: <input type="text" value="Message Quarantine Report"/>	Digest Report Email Subject
Report Link URL: <input type="text" value="http://mail.testesva.com/"/>	Report link URL for message actions.(Format: http://url/)
Include blacklist: <input type="checkbox"/> Yes	Do you want to include blacklisted items in Report?
Max Spam Score: <input type="text" value="25"/>	Filter out messages above this spam score
Digest Report Intro Title: <input type="text" value="E-mail Quarantine Report for: QUARANTINE_REPORT_USERNAME"/>	Intro Title (QUARANTINE_REPORT_USERNAME = Username)
Background Color: <input type="text" value="#e3f3c5"/>	Digest Report background color, in HEX format
Table Heading Color: <input type="text" value="#64b15f"/>	Digest Report Table Heading Color, in HEX format
Font Color: <input type="text" value="#000000"/>	Digest Report Font Color, in HEX format



In the last QUARANTINE_REPORT_DAYS hours you received QUARANTINED_MESSAGES e-mails that were quarantined, as listed below. All messages in the quarantine are automatically deleted QUARANTINE_DAYS_TO_KEEP days after the date that they were received.

The list is ordered by Spam Score, with the messages considered least like spam at the top.

- Virus = mail with harmful content - can not be released!
- Bad Content = mail with invalid content