Quarantine Digest Report check

If you don't recive Quarantine Digest Report there are some setting may be usefull to verify.

First of all you have to remember that Digest Report is associated to a user account: no user, no digest.

System -> Authentication -> User Management (System -> User Management in version 3.x)

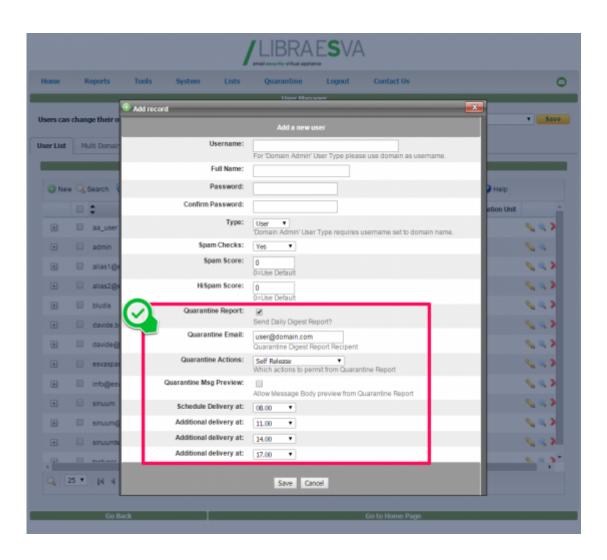
- user has been created and "Quarantine Check" is checked.
- username should be a valid email or email alias has been correctly setted for the user (this is the way we teach system the user/emails relationship)
- o alias should be "Active=yes" to recive quarantine digest report

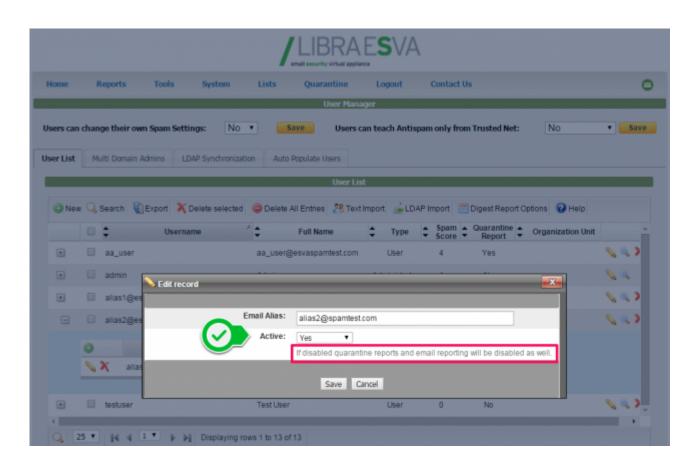
System -> Appliance -> Quarantine Settings (System -> Spam & Quarantine Settings in version 3.x)

• Digest Report Period (Hrs) is correctly set (example: 24 for daily report, 12 for 2 reports at day, etc) It defines the "time window" of the quarantine report.

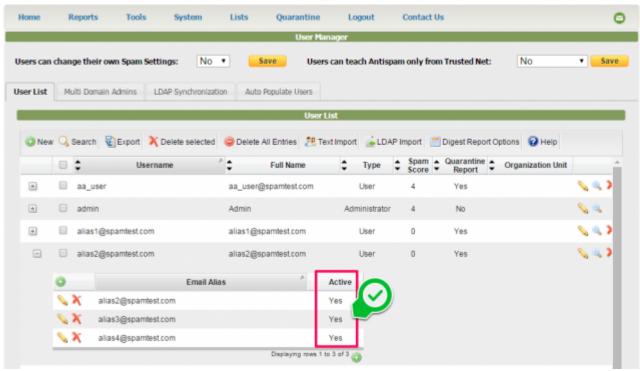
Notes:

- if Spam score is over 25 mail will not be inserted in digest report.
- o if "include blacklist" is "no", no blacklisted emails will be inserted in digest report











Home Reports Tools System Lists Quarantine Logout Contact Us 0 Libra Esva Antispam Settings From this page you can set Spam Engine behaviour for: Quarantine Settings Antispam General Settings Antispam Action Settings Attachment Checks Phishing Checks Custom Spam Policies Rules Override Quarantine Settings Adjust all variables below to fit your needs. - Test Digest Report Settings — Test Report Test Report for (Username): - Quarantine Retention Settings Disk Retention (Days): 35 Max Quarantine Disk Days To Keep (Max 60) Database Retention (Days): Max Quarantine Database Days To Keep (Suggested 60, Max 365) - E - Digest Report Settings Digest Report Period (24 Hours back to look for messages to be included in digest report Digest Report From Libra ESVA Digest Report Email Sender Digest Report From test@testesva.com Digest Report Email From Address Digest Report Digest Report Email Subject Message Quarantine Report Report Link URL: http://mail.testesva.com/ Report link URL for message actions.(Format: http://url/) Include blacklist: Do you want to include blacklisted items in Report? Max Spam Score: 25 Filter out messages above this spam score Digest Report Intro E-mail Quarantine Report for: QUARANTINE_REPORT_USERNAME Intro Title (QUARANTINE_REPORT_USERNAME = Username) Background Color: #e3f3c5 Digest Report background color, in HEX format Table Heading Color: #64b15f Digest Report Table Heading Color, in HEX format Font Color: #000000 Digest Report Font Color, in HEX format In the last QUARANTINE_REPORT_DAYS hours you received QUARANTINED_MESSAGES e-mails that were quarantined, as listed below. All messages in the quarantine are automatically deleted QUARANTINE_DAYS_TO_KEEP days after the date that they were received. The list is ordered by Spam Score, with the messages considered least like spam at the top. Virus = mail with harmful content - can not be released!
Bad Content = mail with invalid content