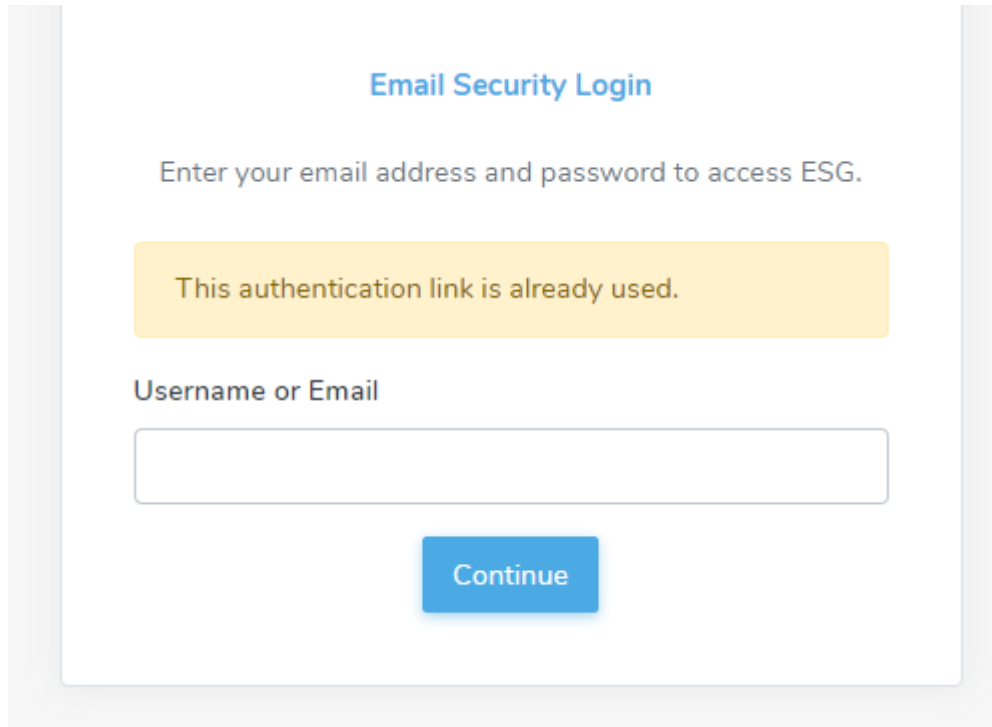


# Passwordless token is already used

## PROBLEM

Once enabling passwordless authentication, the below error is shown.



## SITUATION

If you're on M365 environment, Safelink protection is interfering with the passwordless procedure.

## SOLUTION

You have to add a transport rule in order to skip Safelink protection.

1. login into page <https://admin.exchange.microsoft.com>
2. Apply the rule if the sender IP address is <ESG IP>
3. Do the following: modify the message properties -> set message header -> X-MS-Exchange-Organization-SkipSafeLinksProcessing:1 (with value 1)

## Bypass safelings from Libra passwordless

Conditions Settings

Name \*

Bypass safelings from Libra passwordless



Apply this rule if \*

The sender



IP address is in any of th...



Sender's IP address is in the range



Do the following \*

Modify the message pro...



set a message header



Set the message header

'X-MS-Exchange-Organization-SkipSafeLinksProcessing' to the value '1'



Except if

Select one



Select one

