

Marking Spam

PROBLEM:

When I try to mark an email as spam using the link at the bottom of the email, i receive an error:

NOT AUTHORIZED!

You must be on a trusted network to teach Antispam Engine!

RESOLUTION:

This behaviour is by design since version 2.6 to avoid fraudulent bayesian poisoning actions from unauthorized people copying and pasting email strings.

You can disable this restriction under menu System->User Management by changing the option "Users can teach Antispam only from Trusted Net" to NO.

Otherwise if you only need a trusted subnet/host you can leave this option to YES and add the trusted network from menu System-Relay-Trusted Hosts.