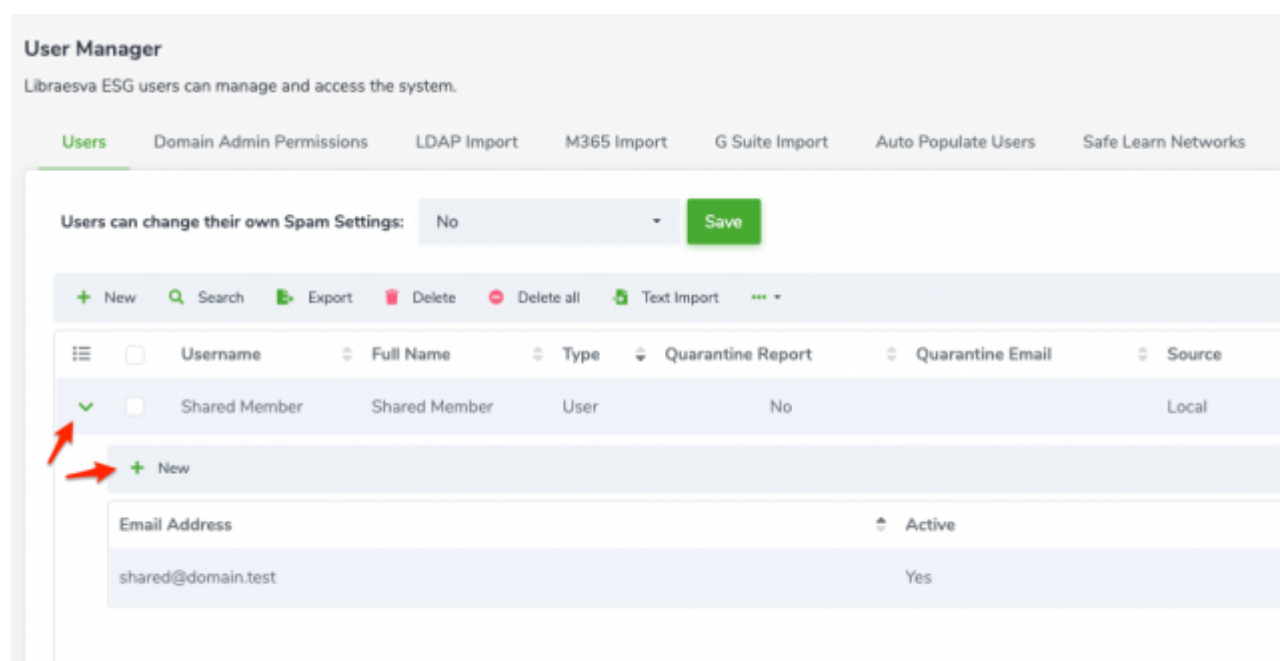


Manage quarantine of a shared mailbox in Microsoft 365

Libraesva ESG takes information from M365 tenant in order to import users and alias associated, but the Microsoft 365 APIs actually does not provide information about shared mailbox members.

Workaround

If an user wants to manage quarantine of a shared mailbox which is member of, the user must add the shared as alias of himself.



The screenshot shows the 'User Manager' interface. At the top, there's a header 'User Manager' and a sub-header 'Libraesva ESG users can manage and access the system.' Below this, there are several tabs: 'Users', 'Domain Admin Permissions', 'LDAP Import', 'M365 Import', 'G Suite Import', 'Auto Populate Users', and 'Safe Learn Networks'. The 'Users' tab is active. Below the tabs, there's a section 'Users can change their own Spam Settings:' with a dropdown menu set to 'No' and a 'Save' button. Below this, there's a toolbar with icons for '+ New', 'Search', 'Export', 'Delete', 'Delete all', and 'Text Import'. Below the toolbar, there's a table with columns: 'Username', 'Full Name', 'Type', 'Quarantine Report', 'Quarantine Email', and 'Source'. The table has one row: 'Shared Member', 'Shared Member', 'User', 'No', and 'Local'. Below the table, there's a '+ New' button. Below the '+ New' button, there's a form with 'Email Address' and 'Active' fields. The 'Email Address' field contains 'shared@domain.test' and the 'Active' field contains 'Yes'. Two red arrows point to the '+ New' button and the 'Email Address' field.