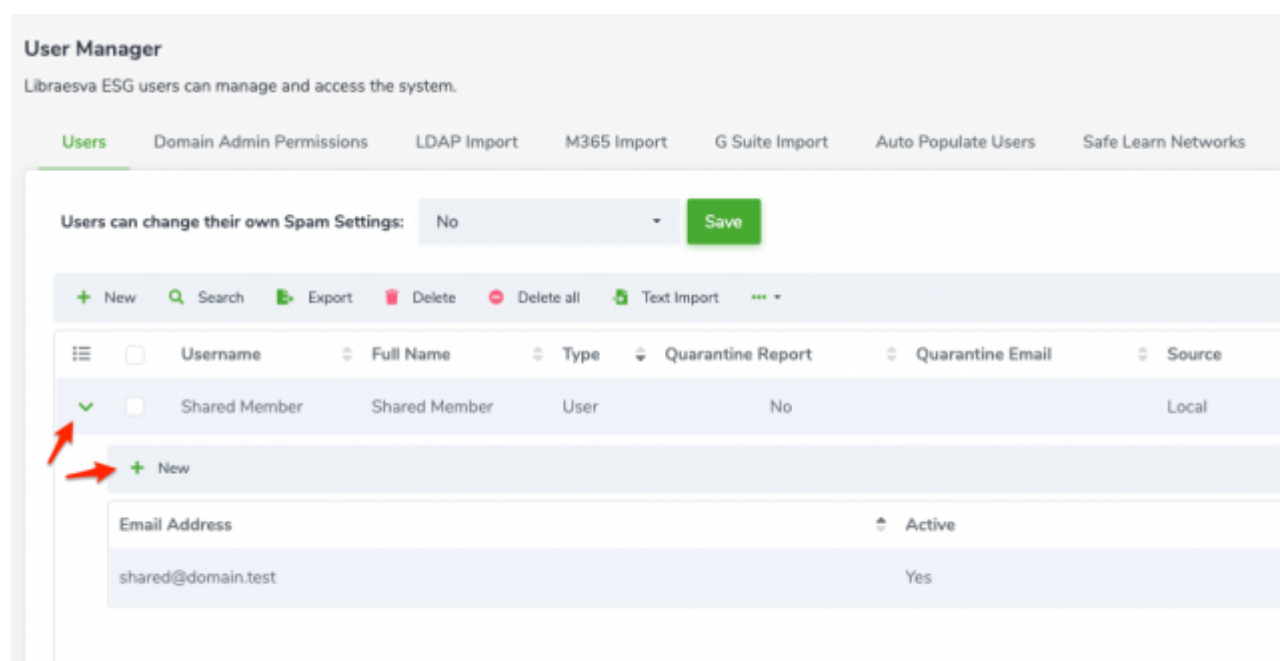


Manage quarantine of a shared mailbox in Microsoft 365

Libraesva ESG takes information from M365 tenant in order to import users and alias associated, but the Microsoft 365 APIs actually does not provide information about shared mailbox members.

Workaround

If an user wants to manage quarantine of a shared mailbox which is member of, the user must add the shared as alias of himself.



The screenshot shows the 'User Manager' interface. At the top, there's a navigation bar with tabs: 'Users', 'Domain Admin Permissions', 'LDAP Import', 'M365 Import', 'G Suite Import', 'Auto Populate Users', and 'Safe Learn Networks'. Below the navigation bar, there's a section for 'Users can change their own Spam Settings:' with a dropdown menu set to 'No' and a 'Save' button. Below this, there's a table of users with columns: Username, Full Name, Type, Quarantine Report, Quarantine Email, and Source. The table contains one row: 'Shared Member', 'Shared Member', 'User', 'No', 'Local'. Below the table, there's a '+ New' button. Below the '+ New' button, there's a form for adding a new user with fields for 'Email Address' and 'Active'. The 'Email Address' field contains 'shared@domain.test' and the 'Active' field is set to 'Yes'. Two red arrows point to the '+ New' button and the 'Email Address' field.

Username	Full Name	Type	Quarantine Report	Quarantine Email	Source
Shared Member	Shared Member	User	No		Local

Email Address	Active
shared@domain.test	Yes