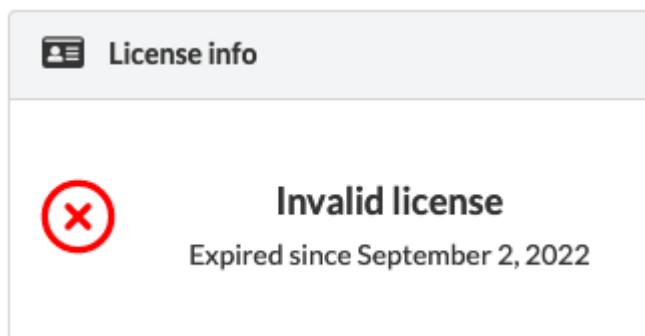


How to handle license expiration and license limits

In this knowledge base we describe what action should you take in case of license expiration or when reaching license limits.

License expiration



Libraesva Cloud appliance

The Archiver appliance will be stopped on the same license expiration day and will be dismissed after 15 days.

Archived emails will be deleted after 30 days.

On Premise Appliance

The behavior is different based on the license type.

Trial license

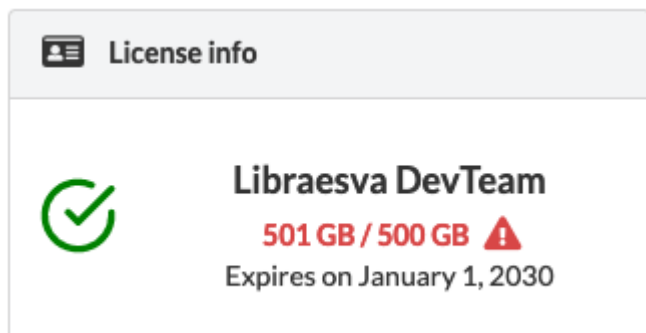
Archiver features will be immediately stopped. If you wish to continue using the Libraesva Email Archiver, please purchase a Production or an MSP license.

Production or MSP license

Archiver features (archiving process, emails export, consulting emails) will continue to work.

The appliance will no longer receive updates and Libraesva will not provide support anymore.

Archiver license exceeded



Mailbox-based license

The behavior is different based on the license type.

MSP license

Exceeding license limits is always allowed. The additional license cost will be applied in the next quarter.

Trial or production license

Exceeding license limits is allowed for 30 days. After this grace period, please consider purchasing a license extension.

Storage-based license

MSP license

Exceeding license limits is always allowed. The additional license cost will be applied in the next quarter.

Trial or production license

The archiving process will be immediately suspended. In order to re-enable it, please purchase a license expansion.