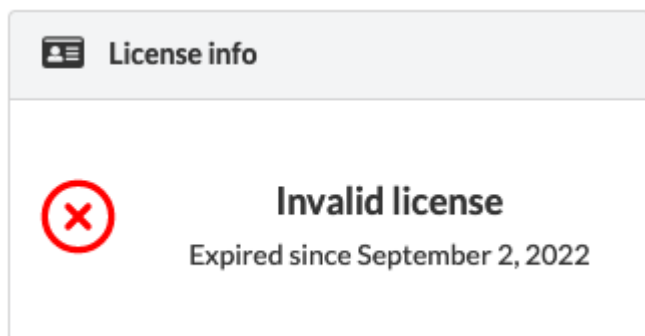


# How to handle license expiration and license limits

In this knowledge base we describe what action should you take in case of license expiration or when reaching license limits.

## License expiration



## Libraesva Cloud appliance

The Archiver appliance will be stopped on the same license expiration day and will be dismissed after 15 days.

Archived emails will be deleted after 30 days.

## On Premise Appliance

The behavior is different based on the license type.

### Trial license

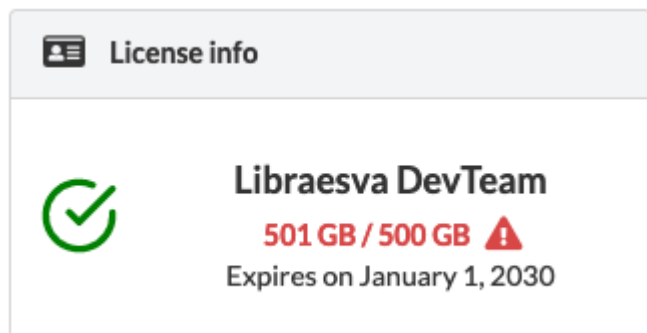
Archiver features will be immediately stopped. If you wish to continue using the Libraesva Email Archiver, please purchase a Production or an MSP license.

### Production or MSP license

Archiver features (archiving process, emails export, consulting emails) will continue to work.

The appliance will no longer receive updates and Libraesva will not provide support anymore.

# Archiver license exceeded



## Mailbox-based license

The behavior is different based on the license type.

## MSP license

Exceeding license limits is always allowed. The additional license cost will be applied in the next quarter.

## Trial or production license

Exceeding license limits is allowed for 30 days. After this grace period, please consider purchasing a license extension.

## Storage-based license

## MSP license

Exceeding license limits is always allowed. The additional license cost will be applied in the next quarter.

# Trial or production license

The archiving process will be immediately suspended. In order to re-enable it, please purchase a license expansion.

# License upload

This chapter applies only to onpremise environment.

What if I upload a new license before the old one is expired?

You can upload a new license even if the old one is not yet expired.

License will be active since generation date.