

# Archiver notifications

Libraesva Email Archiver uses notifications to let you know about upcoming critical operations, problems, warnings and generic information.

For an overview of notifications you can visit [this page](#).

Here we provide the full list of available Archiver notifications along with a short description.

We divide the list in three main categories.

## Appliance notifications

These notifications are related to the appliance and they are sent via email to all admin users not related to a specific customer.

- indexing engine has stopped
- indexing engine stucks in replaying phase
- postfix importer service has stopped
- system disk is almost full
- system disk is full
- engine disk is almost full
- engine disk is full
- index disk is almost full
- index disk is full
- data disk is almost full
- data disk is full
- system backup job has failed
- inconsistent system boot
- high swap usage
- license count job error
- SMTP configuration is missing
- too many emails in the archiving queue

- too many emails in the deferred queue
- a new Libraesva Email Archiver major release is available

# Appliance notifications related to license

These notifications are related to the appliance license and they are sent via email to all admin users not related to a specific customer.

If no email address is available, the notification is sent to the license contact email.

- license usage is over 80%
- license usage is over 90%
- license usage limit exceeded
- license is close to expire
- license is expired
- license support is close to expire
- license support expired
- license has been updated

# Notification related to a specific customer

These notifications are related to a specific tenant and they are sent via email to all admin users (but other tenants' admins) and to tenant alert email.

- tenant license limit has almost been reached
- tenant license limit has been reached
- tenant hard delete has failed
- tenant hard delete has been scheduled
- tenant has been deleted

- email import from imap/pop3 failed
- credential check (for volumes, connectors, directory services) failed
- M365 application key is expiring
- M365 application key expired
- directory service caching service failed
- scheduled report generation failed
- discovery rule email generation failed
- archiving process is block by failed integrity check
- connector synchronisation error
- solved connector synchronisation error
- too big email coming from IMAP journaling
- connector inactivity
- listener inactivity
- error while uploading log on log volume
- error while applying volume retention
- error while uploading a file on a volume
- no volumes configured for a specific customer
- error while resolving domain SPF
- a new retention rule has been added
- a retention rule has been updated
- a retention rule has been deleted
- a job (export, import, ...) has failed
- failed report generation