Adaptive Trust Engine

Upgrading to the new 4.7 version of ESG, Libraesva introduced the new “Adaptive Trust Engine” feature.

It shows sender/recipient trust and relationship.

First Time Sender

The concept: our idea is to alert a recipient when someone is writing to him for the first time. It will sounds like “be careful of who is writing to you”.

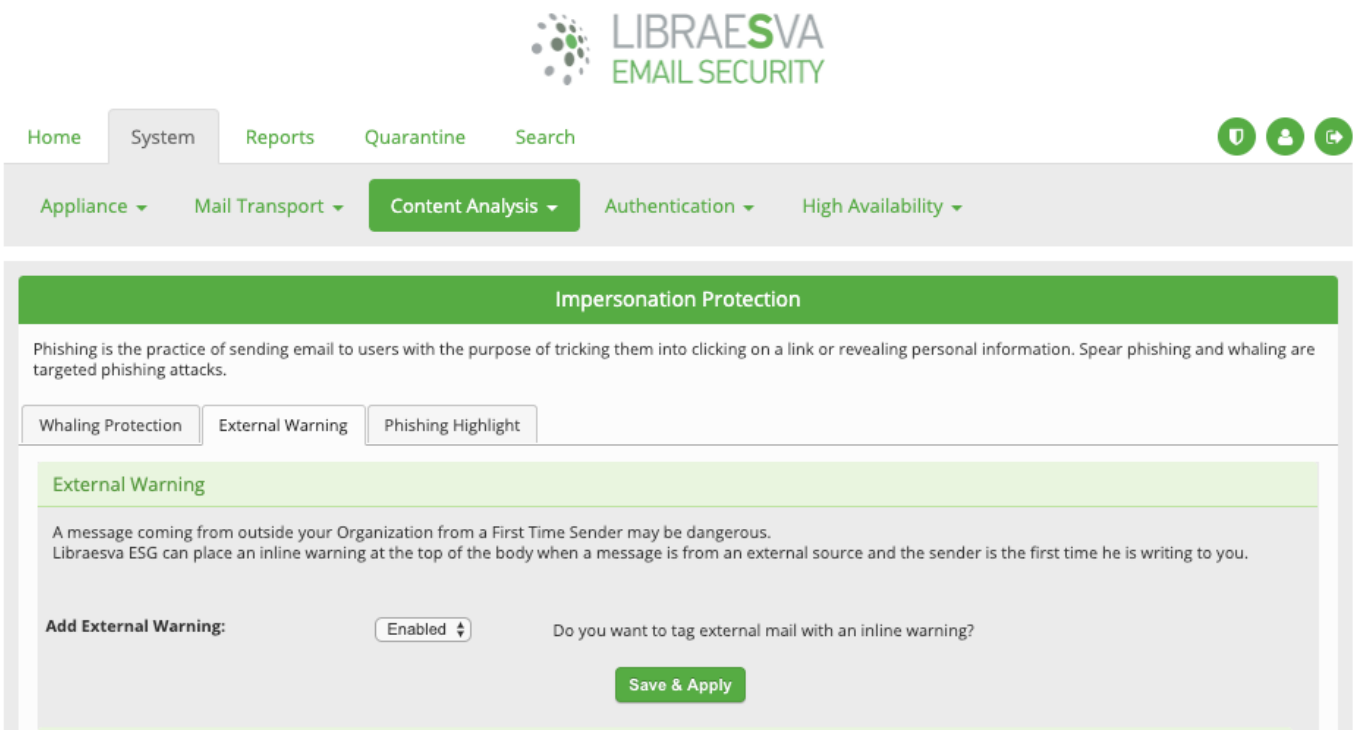
How it works: when enabled, this feature takes **7 days** to build a list of usual interlocutors.

Subsequently, a sender remains in the state of FTS for the first **24h**.

Impact on the end user: a warning message will be applied to the top of the email received.

×This is the first time you’ve received an email from this sender. Make sure this is someone you trust.
You can enable this feature following the menu:

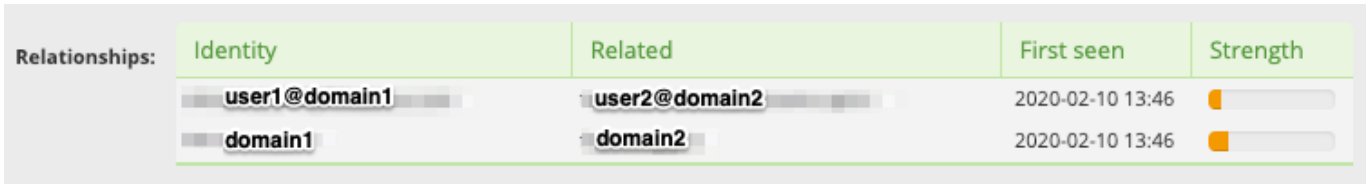
system > content analysis > impersonation protection > external warning



Relationships

It is mandatory to setup ESG also as outbound to exploit this feature.

You can analyze the relationships between two interlocutor, also between two domains.



You can find it into *message info* tab.