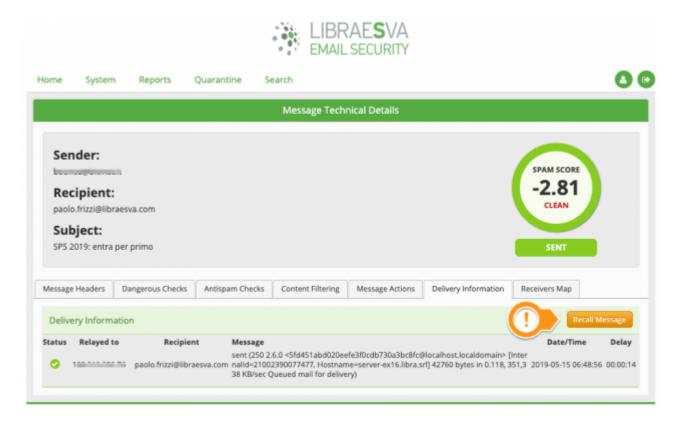# Threat Remediation

Libraesva ESG since version 4.6 supports Email Threat Remediation, a feature to recall delivered messages from user's mailboxes. It supports Microsoft Office 365, Exchange and Zimbra backend mailbox servers.

- Zimbra Threat Remediation Settings

- Google Threat Remediation Settings

- Office 365 Threat Remediation Settings
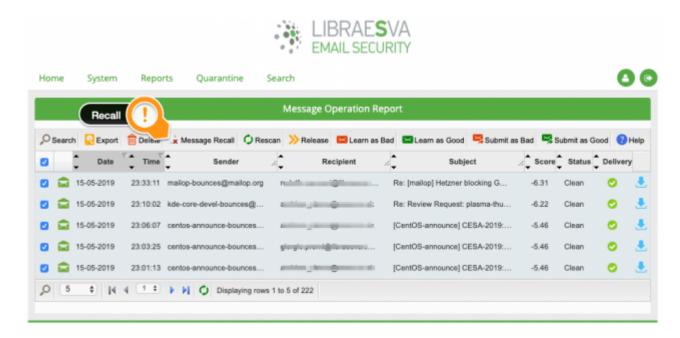
- Exchange Threat Remediation Settings

Once you have a valid connector configuration associated to a domain you can recall messages from user's inbox. You can recall a single message or multiple messages at a time.

To recall a single message open the **Message Details**, select **Delivery Information** and click on "**Recall Message**":

To recall multiple messages in batch, click on **Reports**, apply the filter needed to select the

messages you want to recall, run the **Message Operation** report under Message Listing Section, and click "**Message Recall**" button on the toolbar as shown:

A confirmation message will pop up.

×**NOTE**: The Threat Remediation feature can only recall messages located in the user's Inbox folder. Messages moved in a different folder or already deleted cannot be recalled!