Configure Office 365 Connector

×NOTE: Before going through the steps described in this article, complete all the configurations needed to authenticate against Office 365 as described in Configure Office 365 Authentication.

With Libraesva Archiver, some or all Office 365 mailboxes can be archived in a single step. Before the archiving process can be set up in Libraesva Archiver, a service account with special privileges needs to be created in Office 365.

Microsoft Office 365 Portal Configuration (GRAPH authentication)

• Go to Archiver > Mail Sources > Connectors page:

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Archive	MAIL SOURCES	STORAG	GE		COMPLIANCE	
Name ?	SMTP Journaling	Volume	Volumes		Legal Hold	
	IMAP/POP3 Journaling	Archivi	ng Rules		Certified Timestamps	
	Import	Retenti	on Rules		Audit Log	
Select con	Import Batch	Export	Archived Message	s	Deferred Messages	
	Connectors					
Exchar	nge Microsoft 365	Graph	Go	ogle	Zimbra	IMAP

- $\circ\,$ Select a tenant and click +
- $\circ\,$ Enter the name of the connection
- \circ Toggle the Graph button
- $\circ\,$ In the "Configuration" dropdown choose the directory service used for listing the mailboxes
- Click on Validate

 \times **NOTE:** If you see only one mailbox or just a few it's because Office 365 can take an indeterminate amount of time to complete Impersonation Role right assignment. Retry later.

 $\circ\,$ In the "Synchronization" tab choose the feature you want:

- **Folder synchronization**: this feature allows the users to access the archiver and browse their mailbox (through the folder structure) as they were on Outlook.
- Automatic mailbox sync: this feature will sync all the mails (older than the selected date) with the archiver. This feature is useful if you don't want to use Exchange Journaling or if Journaling stops working for some reason. In this way all the mails found in the mailbox but not in the archiver will be downloaded and archived.

• Click Save

Microsoft Office 365 Portal Configuration (EWS authentication, deprecated by Microsoft)

× **Deprecated:** This connector will be dismissed on October 13th 2020 and replaced by Graph connector, according to: Micrtosoft end of support for Basic Authentication access to Exchange Online API's for Office 365 customers

- $\circ\,$ Login to Office 365 management portal as Administrator
- Access Exchange Control Panel
- $\circ\,$ Select Permissions on the left panel
- $\circ\,$ Click the '+' sign to add a new admin role:

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\leftrightarrow \rightarrow C (i) https://outle	ook.office385.com/ecp/?rfr=Admin_o385&exsvurl=1&mkt=en-GB&Realm=Lovers.onmicrosoft.com	☆ # :						
III Office 365 Admir	n	0 0 ? OL						
Exchange admin cen	iter							
dashboard	admin roles user roles Outlook Web App policies							
recipients	Add a new role							
permissions	+ <mark>7 ii</mark> h 2 S							
compliance management	NAME A							
organization protection mail flow mobile public folders unified messaging hybrid	Complexitie Management Discovery Management Help Desk HelpdeskAdmins896785961 Hygiene Management Organization Management Records Management Records Management Records Management ReM-MailbeaAdminsh20264667934ard8426eb8b92d1a64e Security Administrator Security Administrator Security Administrator UM Management View-Only Organization Management	Compliance Management This role group will allow a specified user, responsible for compliance, to properly configure and manage compliance settings within Exchange in accordance with their policy. Assigned Roles Audit Logs Compliance Admin Data Loss Prevention Information Rights Management Journaling Message Tracking Message Tracking Messag						
	1 selected of 14 total	Need help?						

- $\circ\,$ Enter "Libraesva Archiver" or a description you like in the Name field
- $\circ\,$ Click the '+' sign under Roles to add a new Role and select ApplicationImpersonation from the Role list
- $\circ\,$ Click the '+' sign under Members to grant the Impersonation Role to one of your users.
- Click 'Save'
- $\circ\,$ Done. Take note of the designated user as you will need it's credentials to continue the configuration in the Libraesva Archiver:

https://outlook.office365.com/ecp/UsersGroups/New new role aroup	wAdminRoleGroup.aspx
new role group	
new role aroup	
2	
*Name:	
Libraesva Archiver	
Description	
Default 0	
Bolar	
L _	
+ -	
NAME A	
Applicationimpersonation	
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+ -	
-	
NAME DISPLAY NAME +	
office365 Office 365	
Save	Cancel

Libraesva Archiver Configuration

 \circ Go to Archiver > Mail Sources > Connectors page:



- $\circ\,$ Select a tenant and click +
- $\circ\,$ Enter the name of the connection
- \circ Toggle the Microsoft 365 switch
- In the '*Directory service configuration (Microsoft 365 or LDAP)*' dropdown Choose the directory service used for listing the mailboxes
- Enter the username and the password of the user with the impersonation role as noted before in the **Office365 impersonation username** and Password fields
- $\circ\,$ Click on Validate

×NOTE: If you see only one mailbox or just a few it's because Office 365 can take an indeterminate amount of time to complete Impersonation Role right assignment. Retry later.

- $\circ\,$ Choose the feature you want:
 - **Folder synchronization**: this feature allows the users to access the archiver and browse their mailbox (through the folder structure) as they were on Outlook.
 - Automatic mailbox sync: this feature will sync all the mails (older than the selected date) with the archiver. This feature is useful if you don't want to use Exchange Journaling or if Journaling stops working for some reason. In this way all the mails found in the mailbox but not in the archiver will be downloaded and archived.
 - **Delete imported messages from exchange**: this feature allow the archiver to delete all the mails older than the selected date that are imported into the archiver.
- \circ Click Save