

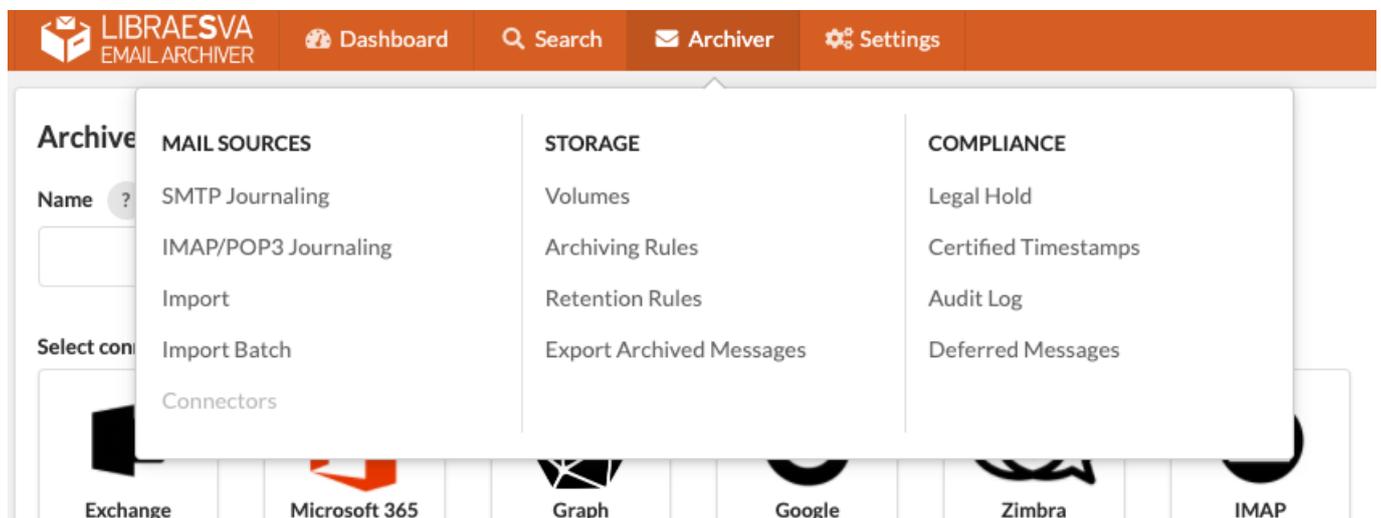
Configure Office 365 Connector

×**NOTE:** Before going through the steps described in this article, complete all the configurations needed to authenticate against Office 365 as described in [Configure Office 365 Authentication](#).

With Libraesva Archiver, some or all Office 365 mailboxes can be archived in a single step. Before the archiving process can be set up in Libraesva Archiver, a service account with special privileges needs to be created in Office 365.

Microsoft Office 365 Portal Configuration (GRAPH authentication)

- Go to Archiver > Mail Sources > Connectors page:



- Select a tenant and click +
- Enter the name of the connection
- Toggle the Graph button
- In the “Configuration” dropdown choose the directory service used for listing the mailboxes
- Click on **Validate**

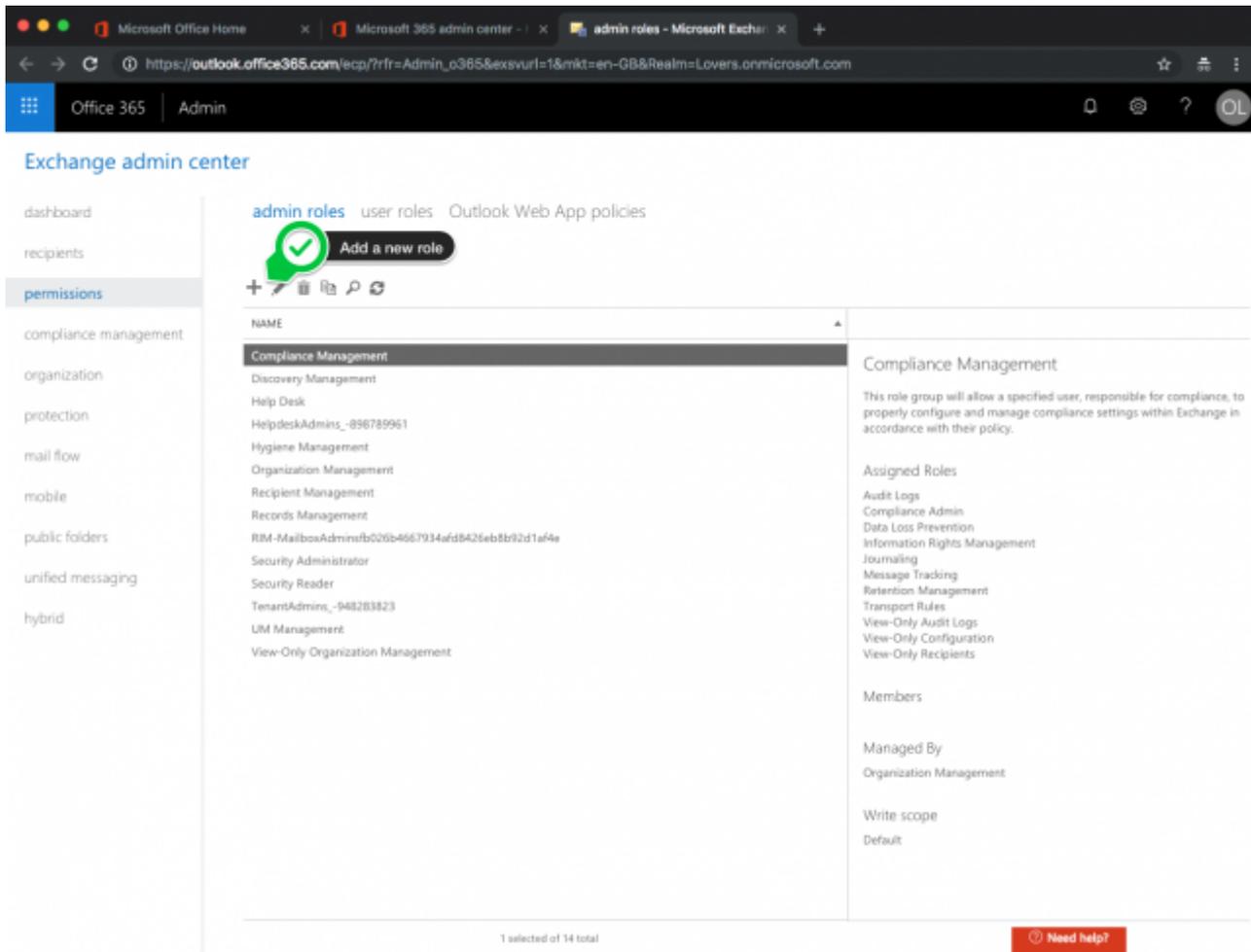
×**NOTE:** If you see only one mailbox or just a few it's because Office 365 can take an indeterminate amount of time to complete Impersonation Role right assignment. Retry later.

- In the "Synchronization" tab choose the feature you want:
 - **Folder synchronization:** this feature allows the users to access the archiver and browse their mailbox (through the folder structure) as they were on Outlook.
 - **Automatic mailbox sync:** this feature will sync all the mails (older than the selected date) with the archiver. This feature is useful if you don't want to use Exchange Journaling or if Journaling stops working for some reason. In this way all the mails found in the mailbox but not in the archiver will be downloaded and archived.
- Click **Save**

Microsoft Office 365 Portal Configuration (EWS authentication, deprecated by Microsoft)

× **Deprecated:** This connector will be dismissed on October 13th 2020 and replaced by Graph connector, according to: Microsoft end of support for Basic Authentication access to Exchange Online API's for Office 365 customers

- Login to Office 365 management portal as Administrator
- Access Exchange Control Panel
- Select Permissions on the left panel
- Click the '+' sign to add a new admin role:



- Enter “Libraesva Archiver” or a description you like in the Name field
- Click the ‘+’ sign under Roles to add a new Role and select ApplicationImpersonation from the Role list
- Click the ‘+’ sign under Members to grant the Impersonation Role to one of your users.
- Click ‘Save’
- Done. Take note of the designated user as you will need it’s credentials to continue the configuration in the Libraesva Archiver:

Role Group

https://outlook.office365.com/ecp/UsersGroups/NewAdminRoleGroup.aspx...

new role group

*Name:

Description:

Write scope:

Roles:
 + -

 ApplicationImpersonation

Members:
 + -

NAME	DISPLAY NAME
office365	Office 365

Save Cancel

Libraesva Archiver Configuration

- Go to Archiver > Mail Sources > Connectors page:

LIBRAESVA EMAIL ARCHIVER

Dashboard Search Archiver Settings

Archive

Name ?

Select connector

Exchange Microsoft 365 Graph Google Zimbra IMAP

MAIL SOURCES

- SMTP Journaling
- IMAP/POP3 Journaling
- Import
- Import Batch
- Connectors

STORAGE

- Volumes
- Archiving Rules
- Retention Rules
- Export Archived Messages

COMPLIANCE

- Legal Hold
- Certified Timestamps
- Audit Log
- Deferred Messages

- Select a tenant and click +
- Enter the name of the connection
- Toggle the Microsoft 365 switch
- In the '*Directory service configuration (Microsoft 365 or LDAP)*' dropdown Choose the directory service used for listing the mailboxes
- Enter the username and the password of the user with the impersonation role as noted before in the **Office365 impersonation username** and Password fields
- Click on **Validate**

×**NOTE:** If you see only one mailbox or just a few it's because Office 365 can take an indeterminate amount of time to complete Impersonation Role right assignment. Retry later.

- Choose the feature you want:
 - **Folder synchronization:** this feature allows the users to access the archiver and browse their mailbox (through the folder structure) as they were on Outlook.
 - **Automatic mailbox sync:** this feature will sync all the mails (older than the selected date) with the archiver. This feature is useful if you don't want to use Exchange Journaling or if Journaling stops working for some reason. In this way all the mails found in the mailbox but not in the archiver will be downloaded and archived.
 - **Delete imported messages from exchange:** this feature allow the archiver to delete all the mails older than the selected date that are imported into the archiver.
- Click **Save**